

Understanding Effective Communication

Being able to communicate effectively is a cornerstone to building positive working relationships; it will enable you to build rapport, develop relationships and feel comfortable and confident around others. Lawyers who can communicate effectively are great at getting others to open up and discuss feelings and emotions. They are able to respond appropriately during difficult conversations and feel less pressure when communicating with superiors and peers.

Course objectives:

- ✓ Learn how to communicate clearly and get your message across
- ✓ Develop techniques to encourage others to open up and speak freely with you
- ✓ Learn to communicate confidently with people at all levels
- ✓ Practice coping with difficult communication situations