

Interviewing Skills

The interviewing process can be daunting, not only for the interviewee, but for the interviewer. When conducting an interview, it is important to understand the potential issues that may arise in order to be equipped to combat them. With these skills, you will be able to better recruit the appropriate candidate, in a fair and unbiased manner.

Ultimately, an improved interviewing process translates to improved retention. This will save time and money for the firm and promote a healthier working environment.

Course objectives:

- ✓ Understand the nature of unconscious bias
- ✓ Understand what to look for in a candidate
- ✓ Appreciate the two-way dynamic
- ✓ Learn to ask the right questions